



TOMASZ ORŁANSKI

CONTACT

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SIGNATURE SKILLS

- Leadership
- Operations Management
- Investigations
- Service Delivery
- Budget Management
- Health & Safety
- Customer Service
- Data Analysis
- Management

Profile

A highly accomplished Operations and Resilience Manager with a unique background spanning transport, public safety, and incident investigation. A certified ISO 9001/14001/45001 Internal Auditor and IOSH practitioner, adept at building and embedding a world-class safety culture that enhances operational efficiency and ensures regulatory compliance. Proven track record of leading teams through complex challenges, fostering talent, and implementing process improvements that delivered over £100,000 in annual savings. Combines strategic planning with hands-on crisis management skills to drive performance across safety, quality, and delivery KPIs. Eager to leverage this diverse skill set to bring exceptional results to a dynamic 3PL environment.

EDUCATION

➤ **Wroclaw Business University of Applied Sciences- Graduate March 2026**

Executive Master of Business Administration (EMBA)

➤ **The International University of Logistics and Transport In Wroclaw- Postgraduate- Organization and Management of passenger and freight transport- Graduation June 2026**

➤ **College of Management and Entrepreneurship – October 2020- March 2024**

Process Management

➤ **IOSH MANAGING SAFETY**

➤ **Department of Police School, Poland, Piła, Police Officer Training**

➤ **Accident Investigations – Introduction to the Principles**

➤ **Accident Investigations – Investigation Techniques**

➤ **White Belt Lean Six Sigma**

➤ **Internal Auditor- DNA - Doctrine of the Modern Auditor**

➤ **ISO 9001 Internal Auditor**

➤ **Szkoła Jakości Issued Jul 2025 Credential ID 4027/2025**

➤ **Internal Auditor ISO 14001:2015**

➤ **Internal Auditor ISO 4500:2018**

➤ **ISO 9001, ISO 14001 & ISO 45001 Internal Auditor- Udemy**

➤ **Operations Management A-Z: Business Processes and Systems-Udemy**

- Teamwork

Language

Polish- Natively

English- upper intermediates

Hobby:

Martial arts, Professional Judo Trainer, event organization and fostering community development

WORK EXPERIENCE:

Sport Manager UKS Judo Swidnica 2020-Present

As a dedicated Sports Organization Leader in Sumo and Judo, I have consistently demonstrated excellence in both national and international arenas. For three consecutive years, I was selected by the Polish Sumo/Judo Federation to organize National Championships for Junior and Mid-Senior categories—an acknowledgment of my proven organizational capabilities and leadership.

I successfully led teams to victory at the European Sumo and Judo Championships, underlining my strength in strategic coaching and athlete development. In support of long-term success, I've been instrumental in building a robust training infrastructure, launching specialized sports camps that offer athletes the opportunity to train with elite international competitors.

My work involves close collaboration with coaches and sports administrators to design strategic schedules and implement performance improvement strategies. I introduced a data-driven approach to enhance athlete performance and overall organizational efficiency. Additionally, I have led comprehensive group training sessions, incorporating advanced martial arts routines and managing high-level competitive events.

Cordant Cleaning, Accident Incident Collision Investigation Manager (ACI Manager), 2018 – 2020

I successfully implemented a comprehensive new reporting and accident review system, which resulted in over £100,000 in cost savings compared to the previous year. This system not only enhanced operational efficiency but also significantly improved online visibility for both employees and company directors, offering clear insights into accident trends and their financial implications.

As part of my role, I investigated incidents involving Cordant personnel, particularly those related to vehicle or plant operations. I was responsible for determining accountability and

gathering conclusive evidence, which proved essential in disciplinary or dismissal processes when necessary. Through detailed analysis, I identified recurring trends that informed the company's strategic initiatives aimed at reducing incident rates across the board.

I ensured strict adherence to Safe Systems of Work (SSoW), verifying that current procedures were not only followed but also remained fit for purpose. My investigations involved comprehensive evidence collection, including securing CCTV footage, taking witness and driver statements, and capturing photographs of relevant scenes or individuals.

Working closely with the management team, I played a key role in reducing incidents within their areas of control. I drafted Safety Alerts following Accident and Incident (ACI) reviews, which were subsequently shared across the wider company to promote awareness and learning. I also conducted site visits where ACIs had occurred, engaging directly with local management and staff to reinforce key lessons and implement preventative measures.

Furthermore, I ensured that any shunter involved in an incident received appropriate refresher training and assessment, reinforcing a culture of continuous improvement and safety compliance.

**Metroline Travel, Holloway Depot, PCV Bus Driver/
driver Mentor /
CCTV ANALITIC 2012 – 2018; JUN 2020 – PRESENT**

As a professional PCV bus driver on Red Bus routes, I was committed to ensuring the safety, comfort, and satisfaction of passengers at all times. I consistently conducted thorough vehicle walk-round checks to maintain cleanliness and roadworthiness, reporting any defects or incidents via the radio system in accordance with company procedures.

I maintained strict compliance with Transport for London (TfL) regulations, company policies, and duty card requirements. My approach to customer service was always friendly and professional, and I ensured passengers were well-informed by carrying a complete TfL route guide.

Beyond driving duties, I took on additional responsibilities as a Garage Mentor, introducing new drivers to the garage, delivering health and safety inductions, and supporting their onboarding process. I also served as a CCTV Assistant, responsible for the removal and replacement of CCTV hard drives across the Metroline bus fleet, contributing to passenger safety and incident resolution.

**KANGUREK International Personal Transport, Poland,
Transport Manager and
Bus Driver, 2011 – 2012**

As a Team Leader overseeing a group of nine bus drivers, I was responsible for ensuring high standards in service delivery and quality supervision. I managed shift allocations, including coverage for holidays and rest days, ensuring smooth operational continuity.

I conducted disciplinary hearings following accident and incident investigations, always maintaining fairness and adherence to company policies. A key focus of my role was fostering a strong safety culture by actively promoting driver engagement in all Health & Safety initiatives and programmes, contributing to a safer and more compliant working environment.

Police Force; Poland, Crime Detective Officer, 2007 – 2012

In my role within law enforcement, I responded swiftly and effectively to emergency situations, including de-escalating volatile incidents to ensure public safety. I maintained detailed records of intelligence and evidence gathered during surveillance operations, supporting ongoing investigations and prosecutions.

Collaboration was key, and I worked closely with fellow officers to coordinate emergency response plans. I also engaged with community groups and the public, conducting interviews with witnesses, victims, and suspects to support case development.

My duties included attending court to provide evidence in line with current legislation, while continuously keeping up to date with legal changes to ensure compliance and professional integrity.